



Selby Town Council

Information and Data Protection Policy

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1. Introduction

In order to conduct its business, services and duties, the council processes a wide range of data, relating to its own operations and some which it handles on behalf of partners. In broad terms, this data can be classified as:

- Data shared in the public arena about the services it offers, its mode of operations and other information it is required to make available to the public.
- Confidential information and data not yet in the public arena such as ideas or policies that are being worked up.
- Confidential information about other organisations because of commercial sensitivity.
- Personal data concerning its current, past, and potential employees, Councillors, and volunteers.
- Personal data concerning individuals who contact it for information, to access its services or facilities or to make a complaint.

The Selby Town Council (the council) will adopt procedures and manage responsibly, all data which it handles and will respect the confidentiality of both its own data and that belonging to partner organisations it works with and members of the public. In some cases, it will have contractual obligations towards confidential data, but in addition will have specific legal responsibilities for personal and sensitive information under data protection legislation.

The council will periodically review and revise this policy in the light of experience, comments from data subjects and guidance from the Information Commissioners Office.

The council will be as transparent as possible about its operations and will work closely with public, community and voluntary organisations. Therefore, in the case of all information which is not personal or confidential, it will be prepared to make it available to partners and members of the Town's communities.

Details of information which is routinely available is contained in the Council's Publication Scheme which is based on the statutory model publication scheme for local councils.

2. Protecting Confidential or Sensitive Information

The council recognises it must at times, keep and process sensitive and personal information about employees and the public, it has therefore adopted this policy not only to meet its legal obligations but to ensure high standards.

The General Data Protection Regulation (GDPR) which became law on 25 May 2018 and will like the Data Protection Act 1998 before them, seek to strike a balance between the rights of individuals and the sometimes, competing interests of those such as the council with legitimate reasons for using personal information.

The policy is based on the premise that Personal Data must be:

- Processed fairly, lawfully and in a transparent manner in relation to the data subject.
- Collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes.
- Adequate, relevant, and limited to what is necessary in relation to the purposes for which they are processed.
- Accurate and, where necessary, kept up to date.
- Kept in a form that permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed.
- Processed in a manner that ensures appropriate security of the personal data including protection against unauthorised or unlawful processing and against accidental loss, destruction, or damage, using appropriate technical or organisational measures.

3. Data Protection Terminology

Data subject – means the person whose personal data is being processed.

That may be an employee, prospective employee, associate or prospective associate of Selby Town Council or someone transacting with it in some way, or an employee, Member, or volunteer with one of our clients, or persons transacting or contracting with one of our clients when we process data from them.

Personal data – means any information relating to a natural person or data subject that can be used directly or indirectly to identify a person.

It can be anything from a name, a photo, and an address, date of birth, an email address, bank details, and posts on social networking sites or a computer IP address.

Sensitive personal data – includes information about racial, ethnic origin, political opinions, and religious or other beliefs, trade union membership, medical information, sexual orientation, genetic and biometric data, or information related to offences or alleged offences where it is used to uniquely identify an individual.

Data controller – means a person who (either alone or jointly or in common with other persons) (e.g., Town Council, employer, council) determines the purposes for which and the manner in which any personal data is to be processed.

Data processor – in relation to personal data, means any person (other than an employee of the data controller) who processes the data on behalf of the data controller.

Processing information or data – means obtaining, recording, or holding the information or data or carrying out any operation or set of operations on the information or data, including:

- Organising, adapting, or altering it
- Retrieving, consulting, or using the information or data
- Disclosing the information or data by transmission, dissemination or otherwise making it available
- Aligning, combining, blocking, erasing, or destroying the information or data, regardless of the technology used.

The council processes **personal data** in order to:

- Fulfil its duties as an employer by complying with the terms of contracts of employment, safeguarding the employee and maintaining information required by law.
- Pursue the legitimate interests of its business and its duties as a public body, by fulfilling contractual terms with other organisations, and maintaining information required by law.
- Monitor its activities including the equality and diversity of its activities
- Fulfil its duties in operating the business premises including security
- Assist regulatory and law enforcement agencies
- Process information including the recording and updating details about its Councillors, employees, partners, and volunteers
- Process information including the recording and updating details about individuals who contact it for information, or to access a service, or make a complaint
- Undertake surveys, censuses, and questionnaires to fulfil the objectives and purposes of the Council
- Undertake research, audit, and quality improvement work to fulfil its objectives and purposes
- Carry out council administration

Where appropriate and governed by necessary safeguards we will carry out the above processing jointly with other appropriate bodies from time to time.

The Council will ensure that at least one of the following conditions is met for personal information to be considered fairly processed:

- The individual has consented to the processing
- Processing is necessary for the performance of a contract or agreement with the individual
- Processing is required under a legal obligation
- Processing is necessary to protect the vital interests of the individual
- Processing is necessary to carry out public functions
- Processing is necessary in order to pursue the legitimate interests of the data controller or third parties

Particular attention is paid to the processing of any **sensitive personal information** and the council will ensure that at least one of the following conditions is met:

- Explicit consent of the individual
- Required by law to process the data for employment purposes
- A requirement in order to protect the vital interests of the individual or another person

Who is responsible for protecting a person's personal data?

The council as a corporate body has ultimate responsibility for ensuring compliance with the Data Protection legislation. The Council has delegated this responsibility day to day to the Town Clerk.

- Email: g.bell@selbytowncouncil.gov.uk
- Phone: 01757 708449
- Correspondence: The Town Clerk, Town Hall, York Street, Selby, YO8 4AJ

4. Diversity Monitoring

The council monitors the diversity of its employees, and Councillors, in order to ensure that there is no inappropriate or unlawful discrimination in the way it conducts its activities. It undertakes similar data handling in respect of prospective employees. This data will always be treated as confidential. It will only be accessed by authorised individuals within the Council and will not be disclosed to any other bodies or individuals. Diversity information will never be used as selection criteria and will not be made available to others involved in the recruitment process. Anonymised data derived from diversity monitoring will be used for monitoring purposes and may be published and passed to other bodies

The council will always give guidance on personnel data to employees, councillors, partners, and volunteers through a Privacy Notice and ensure that individuals on whom personal information is kept are aware of their rights and have easy access to that information on request.

Appropriate technical and organisational measures will be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.

5. Information provided to us

The information provided (personal information such as name, address, email address, phone number) will be processed and stored so that it is possible for us to contact, respond to or conduct the transaction requested by the individual. By transacting with the council, individuals are deemed to be giving consent for their

data provided to be used and transferred in accordance with this policy, however wherever possible specific written consent will be sought. It is the responsibility of those individuals to ensure that the council is able to keep their personal data accurate and up to date. The personal information will not be shared or provided to any other third party or be used for any purpose other than for which it was provided.

6. The Councils Right to Process Information

General Data Protection Regulations (and Data Protection Act) Article 6 (1) (a) (b) and (e)

Processing is with consent of the data subject, or

Processing is necessary for compliance with a legal obligation.

Processing is necessary for the legitimate interests of the Council.

7. Information Security

The council cares to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction, or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. We will only keep your data for the purpose it was collected for and only for as long as is necessary, after which it will be deleted.

8. Children

We will not process any data relating to a child (under 13) without the express parental / guardian consent of the child concerned.

9. Rights of a Data Subject

Access to information

An individual has the right to request access to the information we hold about them. They can do this by contacting the Town Clerk.

Information Deletion

If the individual wishes the council to delete the information about them, they can do so by contacting the Town Clerk

Right to Object

If an individual believes their data is not being processed for the purpose it has been collected for, they may object by contacting the Town Clerk.

The council does not use automated decision making or profiling of individual personal data.

Complaints

If an individual has a complaint regarding the way their personal data has been processed, they may make a complaint to the Town Clerk or the Information Commissioners Office casework@ico.org.uk Tel: 0303 123 1113

The council will ensure that individuals on whom personal information is kept are aware of their rights and have easy access to that information on request.

10. Making Information Available

The Publication Scheme is a means by which the council can make a significant amount of information available routinely, without waiting for someone to specifically request it. The scheme is intended to encourage local people to take an interest in the work of the council and its role within the community.

In accordance with the provisions of the Freedom of Information Act 2000, this Scheme specifies the classes of information which the council publishes or intends to publish. It is supplemented with an Information Guide which will give greater detail of what the Council will make available and hopefully make it easier for people to access it.

All formal meetings of the council and its committees are subject to statutory notice being given on notice boards and the Website. The council publishes an annual programme of meetings each year. All formal meetings are open to the public and press and reports to those meetings and relevant background papers are available for the public to see. The council welcomes public participation and has a public participation session on each council meeting. Details can be seen in the Councils Standing Orders, which are available on the Website. Occasionally, council or committees may need to consider matters in private. Examples of this are matters involving personal details of staff, or a particular member of the public, or where details of commercial / contractual sensitivity are to be discussed. This will only happen after a formal resolution has been passed to exclude the press and public and reasons for the decision are stated.

Minutes from all formal meetings, including the confidential parts are public documents.

The Openness of Local Government Bodies regulations 2014 requires written records to be made of certain decisions taken by officers under delegated powers. These are not routine operational and administrative decisions such as giving instructions to the workforce or paying an invoice approved by council but would include action taken after consultation with the Chair, the Leader, and the Chair of the relevant committee. In other words, decisions which would have been made by Council had the delegation not been in place.

The 2014 Regulations also amend the Public Bodies (Admission to Meetings) Act 1960 to allow the public or press to film, photograph, or make an audio recording of council and committee meetings normally open to the public. The council will where possible facilitate such recording unless it is being disruptive. It will also take steps to ensure that children, the vulnerable and members of the public who object to being filmed are protected without undermining the broader purpose of the meeting.

The council will be pleased to make special arrangements on request for persons who do not have English as their first language or those with hearing or sight difficulties.

11. Data Transparency

“Public data” means the objective, factual data on which policy decisions are based and on which public services are assessed, or which is collected or generated in the course of public service delivery.

Principles of the Code

Demand led: new technologies and publication of data should support transparency and accountability

Open: the provision of public data will be integral to the council’s engagement with residents so that it drives accountability to them.

Timely: data will be published as soon as possible following production.

Status	Date
Approved by Full Council	31.7.23
Date of next review	31.7.27
Cross Reference Documents	Information Technology Security Policy, General Privacy Notice, Staff, Councillors & Role Holders Privacy Notice, Equality Diversity Policy